

Contact details Mondialz B.V Zuiderpark 1 9724 AD Groningen info@mondialz.com
www.mondialz.com

1. Personal data that we process

A. Privacy

1. Mondialz takes your privacy seriously. We process personal data about you because you use our website, our services and also because you provide this data to us yourself.
2. We do our best to process the data you have provided to us in a careful manner. This privacy statement gives you a clear overview of the personal data we process, how we handle it and also explains as clearly as possible why we collect it.
3. Within the meaning of the General Data Protection Regulation (GDPR) implementation law, Mondialz is a so-called: controller.

2. An overview of the personal data we process

A. We process the following personal data;

1. First and last name
2. Company name
3. Phone number
4. Email address
5. Other personal data that you actively provide when contacting us.
6. Location data
7. Information about your activities on our website
8. IP address
9. Internet browser and device type

3. Special and/or sensitive personal data that we process

A. Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities, to prevent data about children from being collected without parental consent.

B. If you are convinced that we have collected personal information about a minor without this consent, please contact us at info@mondialz.com. We will delete this information.

4. Why we need data

A. Mondialz processes your personal data for the following purposes:

1. To be able to call or email you if this is necessary to provide our services;

2. To send you information upon request;
3. To give you access to our intranet if applicable;
4. To be able to send you our newsletter and finally;
5. Mondialz analyzes your behavior on the website in order to improve our website and tailor it to your preferences.

5. How long we keep data

A. Mondialz will not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. Our retention period is: 2 years after the last contact.

B. In the event of a registration with one of the Mondialz companies in order to establish a mediation, Mondialz will explicitly request approval at least every two years.

6. Share with others

A. No sales

1. Mondialz does not sell your data to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

2. We enter into a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Mondialz remains responsible. This concerns Google for web statistics.

7. Mapping website visits

A. Mondialz uses technical, functional and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer when you first visit this website computer, tablet or smartphone. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preference settings. We can also optimize our website with this. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

8. Google Analytics

A. Google

1. A cookie from the American company Google is placed via our website as part of the "Analytics" service. We use this service to investigate how you as a visitor use our website and Google creates insightful reports about this for us.

2. Google may provide this information to third parties if Google is legally obliged to do so, or if third parties process the information on behalf of Google.

3. Mondialz has no influence on this. We have allowed Google via the terms and conditions to use the information obtained for other Google services.

B. Anonymization

1. Mondialz has entered into a processing agreement with Google. The information that Google collects is anonymized as much as possible. Your IP address is masked.

9. View, adjust or delete data

A. You have the right to view, correct or delete your personal data. You can do this yourself by sending a specified request to info@mondialz.com. In order to verify your identity, we ask you to send a copy of your proof of identity. In this copy, black out the Citizen Service Number (BSN), MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and your passport photo. This is to protect your privacy. Mondialz will respond to your request as quickly as possible, but in any case within four weeks.

B. If you want to pass on your data to another party, Mondialz can easily do this for you. Then follow the steps described above.

10. Security

A. Mondialz takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at info@mondialz.com

B. If you have complaints about the way we handle your personal data, you can report this to the Dutch Data Protection Authority.

Changes to Privacy Statement Mondialz reserves the right to make changes to this Privacy Statement. It is recommended that you consult this Privacy Statement regularly so that you are aware of these changes.

Last changed: March 1, 2024